



JOHN CLIFF LONDON 1947 - 2008

By Charlie Carter

We are all saddened by the passing of John "Cliff" London on October 8, 2008. For those of you who did not know, he was dealt one of the hardest things a person could face. Early in 2008 he was diagnosed with Pancreatic Cancer. At that time he had two choices, to become very bitter or to accept something that he could not change. Cliff chose the latter but he was not going with out a fight.

Cliff continued work over the next couple of months and then made a decision to retire so that he could put his affairs in order. It was Cliff's intention to make sure that his family did not have to deal with the aftermath.

The end of August when Hurricane Gustav hit New Orleans Cliff made it be known that he wanted to be involved just as he was during Katrina. From August 31st to October 1st, Cliff worked his nor-

mal 12 to 15 hours a day from his home coordinating the hurricane coverage activity.

Cliff had asked if he could write an article expressing his rewarding experience with his association with ISMG for the past five years. The following expresses it all. Thank you Cliff, for being who you were and touching each of our lives in a very special way. You are truly a great man.

AN OPEN LETTER TO THE CORPORATE STAFF, BRANCH MANAGERS & My ISMG FAMILY



By Cliff London
1947 to 2008

As I am sure most of you know I "retired" earlier this year due to the discovery of my having pancreatic cancer. By the time the cancer was discovered it was already classified as stage IV. My decision to "retire" was per-

haps one of the hardest decisions that I have ever had to make. The absolute last thing I wanted to do was to take myself out of an environment that I had truly grown to love and away from the people that I had grown to both admire and respect.

I have had a most fortunate life. I have a wonderful wife who is also my best friend, a daughter who exceeds even our wildest expectations, an initial career of 20+ years in the Submarine Service of the United States Navy and a second career of 20+ years in the private security industry, both which never left me with a moment of boredom.

During the course of my second career, the last five have been, by far the most rewarding and exciting. These last five years spent with ISMG have turned out to be some of the best years of my

life. During this entire time I have never had a day that I did not look forward to going to work, whether it was at the Corporate Office, in New Orleans, or Nashville, or Birmingham, or Columbia, or Miami, or Chicago, or New York, (I don't really know why I never made it to the Tampa Office), or the many points between.

I truly feel that I have two families, for in many ways my association with my fellow ISMG personnel has been more like working with family than with business bosses and peers. Does that make Carl "Dad", Natalie "Mom", Duncan "Uncle"? I have always felt like I was treated with respect by everyone at ISMG, and made to feel a valuable part of the "family".

I know for an absolute fact that I have been given opportunities, more than once forgiven both personal and professional mistakes, given courtesies and considerations that I, nor anyone else would have ever received from any other company either in this industry or throughout corporate America.

I have never, outside of the Submarine Service, experienced the loyalty, integrity and concern for the individual employee that I have witnessed repeatedly while at ISMG. These consider-

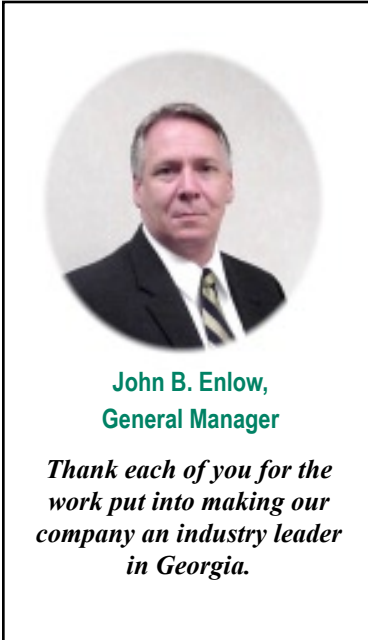
ations have not only been granted to me, but to other employees as well. These courtesies go mostly unnoticed by those they do not directly concern because they are done out of genuine concern and not for "advertisement". Some of these considerations" were even above what would have been given by actual blood family members.

It has been an absolute pleasure to have shared the last five years with each and every one of you. I thank you for your friendships, your assistance in various projects and most of all for the kindness, consideration and support that you have given both myself and my family. Many heavy burden's have been lifted through both your collective thoughtfulness and by actions of individuals.

ISMG is truly a family orientated company and the loyalty and concern to the employee is not only without question but without equal. I have been extremely fortunate to have had the opportunity to work with ISMG and the people that make up the heart and soul of the company. THANK YOU and best wishes to each and every one of you.

Cliff's Motto:

"We do not have problems, only challenges"



ATLANTA 2008 - CORPORATE GROWTH AND OPPORTUNITY

This year has been a time of growth and opportunity for the ISMG family. With the addition of new clients and properties to our sales portfolio, ISMG dramatically expanded our operations and training programs. The addition of Area Manager Lawrence Russell to our operations team layers on additional management support in eastern Georgia. Corporate Trainer **Ronnie Cline's** years of class room training and training development provide him with the tools necessary to mold our new officers.

Along with corporate growth comes opportunity. The addition of each new account brings with it the opportunity for professional growth at all levels. As account managers move to director positions, shift supervisors step forward to fill the account manager opening thus leaving their positions vacant for the security officer anxious to accept a leadership role with ISMG. The opportunities are here for those willing to work for it. Talk with your first-line supervisor about professional growth with ISMG, and then demonstrate by word and deed that you deserve a chance.

OFFICER RECOGNITION - SPECIAL DISTINCTION AWARD

Jimmy Brown Trader Joes, **Mary Chavis** HC-Brill, **Never John** Mtshede was promoted to Director of Security at Wilson and Nolan, Director **Stacey Castle** Corporate Square has done an outstanding job representing ISMG,

Director **Larry Payton** Executive Park, Director **Steven Staple** Collier Spectrum and **Theresa Miller** Rover. These are some of the great individuals that we have in the company that are a great asset and who demonstrate that hard work never gets unnoticed.

STARS AND TEAMS RECOGNITION

Carolyn Humphries (AT&T Midtown Center) selected as Supervisor of the Year for 2007

The following Directors are recognized for outstanding performance of duty at The Avenues.



Leon Holt (Avenue Peachtree City) selected as Director of the Year for 2007

Charmin Stevenson (Avenue Webb Gin) selected as Director of the Quarter for 4th QTR, FY 2007

Susanne Light (Avenue East Cobb) selected as Officer of the Year for 2007

The following Directors were recognized for their outstanding performance of duty in 2007.

Joy Rogers (Georgia Pacific) received a Certificate of Recognition for outstanding service.

Marcus Jones (Post Properties) received a Certificate of Recognition for outstanding service.

Erica Fowlkes received a Special Distinction Award for outstanding service as a Rover.

Corey Gillens received a Special Distinction Award for outstanding service as a Rover.

AT&T RECOGNITION

The following Directors were recognized for their outstanding performance for the AT&T Portfolio during 2007.



Glen Miller (AT&T Lenox)
Director of the Year



Sammy Johnson
(AT&T E-Business) Certificate of
Recognition for outstanding service



Trenternova Brodie
(AT&T Midtown 1&2) Certificate of
Recognition for outstanding service



Dhonyale McBride promoted to
Director for AT&T Lindbergh Station



Tramella Archie (AT&T Midtown Center)
Director of the Quarter for 4th QTR

WELCOME ISMG'S NEWEST MANAGEMENT ADDITIONS



Michael Guzzie
Regional Director Business Development

A 38-year veteran of the private security industry field, Mike brings an absolute understanding of the Commercial Real Estate market and a considerable talent for customer relations. Mike's storied career saw him rise from an entry level position to serve as General Manager (Chattanooga), Senior District Manager (Chicago), Regional Vice President, Senior Vice President and Vice President (Atlanta) for three prominent, nationally recognized security firms before joining ISMG in the summer of 2008. As the Regional Business Development Manager for the Atlanta-metro market, Mike will interface with our clientele, develop close business relationships, foster new relationships and maintain the personal touch with all of his customers. Mike is an active member of ASIS, the Institute of Real Estate Management (IREM) and the Building Owners & Managers Association (BOMA).



Lawrence Russell, CPP, PSP
District Manager

Lawrence "Russ" Russell brings security and supervisory experience to ISMG when he joined ISMG in the summer of 2008. A 20-year veteran of the military, law enforcement and the private security industry, Russ wet his appetite on security while serving with the U.S. Army Airborne and continued when he joined the Louisiana National Guard and the Tangipahoa Parish Sheriff's department. He then joined the security industry as District Manager for one of the large national security firms. Russ was promoted to National Accounts Manager developing multiple location security plans for Fortune 500 clients. Russ holds a Bachelors of Arts Degree in Communication and an Associates of Arts Degree in Criminal Justice from Southeastern Louisiana University. He is Board Certified in Security Management, holding both the Certified Protection Professional and the Physical Security Professional designations from ASIS International. Russ is a member of ASIS, BOMA and oversees a significant portfolio of our clientele.



Jay Keefer,
General Manager

ISMG welcomes **Jay Keefer** as the new General Manager for the Columbia, SC office. Jay has over 20 years of sales and management experience in the security, safety and construction industries, and has lived in Columbia for over two years.

A native of Pittsburgh, PA and avid Steelers fan, Jay is committed to continuing and strengthening existing client relationships, while searching for opportunities to expand ISMG's presence throughout South Carolina.

"I find that friendly business relationships help us to improve the quality of our service," Jay says. "More is accomplished when I can talk informally with a client than in a formal negotiation."

A member of the local BOMA chapter and area chambers of commerce, Jay plans to increase local awareness of security issues as well his office's client base. He plans to use his past experience as a newspaper reporter to reach area businesses through the local media.

"While Columbia is a very safe place to live and work, we have already seen an increase in property crime, due to recent economic pressures. I want to advise area businesses and residents how to protect themselves, even if they are not my clients."

NEW CLIENTS

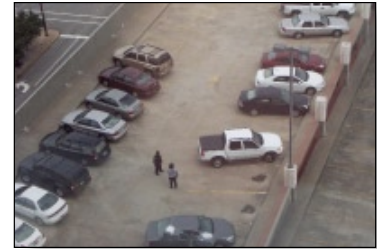
Rise in car break-ins prompts added parking garage patrols

ISMG and the City of Columbia recently teamed up to curtail car break-ins at two city parking decks.

The Director of Parking Services, contacted General Manager Jay Keefer to initiate a 24-hour patrol program in response to motorists concerns.

Rising fuel prices and other economic pressures have spurred an increase in automobile break-ins in the Columbia area. These are opportunity crimes, occurring at all hours of the day and night, and mostly to vehicles with unsecured valuables. A team of roving patrol officers has been tasked with dispersing pedestrians who may be looking for target cars as well as homeless persons who may be causing litter and other cleanup issues.

The Director noted that two privately-owned garages in the city had lower break-in rates than most city lots. In



both cases, the owners credited existing ISMG security patrols for making the difference. This was a primary factor in getting city council's approval for the new patrols.

So far, a significant reduction in reported break-ins has been credited to the new patrols, and the parking services also reports a reduction of needed cleanup efforts created by homeless persons in the two garages.

Plans are in the works to expand the patrol service to other downtown garages in the future.

HELP PROTECT YOUR OWN VEHICLE

Columbia city police have asked ISMG and parking garage managers to help reduce the number of vehicle break-ins by advising drivers to take precautions on their own.

In most of the break-ins, portable GPS units are the only object taken.

In one case, an envelope containing cash was overlooked as the thief made off with the electronic device. You can reduce the likelihood of a break-in with three simple steps:

1. Remove the unit from sight – either take it with you, or hide it under the seat.
2. Unplug the power cord from the cigarette lighter – power cords indicate that an electronic device is used in the vehicle.
3. Wipe off any smudges made by suction-cup brackets on windows or dashboards – these also indicate that a GPS is used and may be stored in the vehicle.

Another vehicle-theft phenomenon is growing – the theft of catalytic converters.

These converters use a small amount of platinum to help clean up gasoline-engine emissions. With simple hand tools, thieves are crawling under parked cars and cutting the converters out of the exhaust system. The converters are then sold to scrap metal dealers, who can extract and recycle the platinum, for about \$100 each.

It takes a skilled thief about 30 minutes to remove the converter. Replacement usually cost the owner \$400-500, or more if other components are damaged during the theft.

Virtually all gasoline-powered cars made after 1975 have catalytic converters, and conventional car-alarms do not protect this valuable and vulnerable item. Alarms with vibration or motion-sensing features may offer some protection. Consider asking your mechanic whether some sort of security strap can be installed around your converter to help deter this type of theft.

STARS AWARDS

We are happy to recognize the following STARS recipients:



Reggie Clark
General Manager

Unfortunately we must share some bad news. Our client, Ragan Taylor, Property Manager at our Alagasco account unexpectedly passed away in May. Ragan, 47 years old and I had played in a Crime stopper's golf tournament on Monday and I was notified that he had a heart attack the following Friday. Ragan was a big supporter of ISMG and he was a pleasure to work with. He will certainly be missed.

On a more cheerful note, the Birmingham office is busting at the seams. For the first six months of 2008, we have added over 1,100 hours of new business.

Last we have added the following new staff members to the team:

Mike Slate, Operations Manager

Mike came to ISMG this spring. Mike is a retired 20 year USMC veteran with an extensive security career. Mike was the Director of Security for the Aladdin Hotel in Las Vegas and was also the Warden for the Marshall County Jail in Albertville. Mike holds a Bachelor's degree in Business and an MBA from Alameda College.

Veronica Davis, Administrative Assistant

Veronica came to us this spring as well. Originally from Washington state, she has several years experience as an Administrative Assistant and also has worked as a customer service representative in the airline industry.



January, Mary Kyzer:

Mary is assigned to the Vestavia Country Club and is continually praised by our client, Dave Rogers. Mr. Rogers has told me that Mary is one of the best security officers that he has had the pleasure to work with. Mary is also a Command Sergeant Major and heads up the ROTC program at a local hospital. Mary is a true professional and we're glad to have her with us.



February, Tara Wyatt:

Tara is assigned to Altec Industries and has done a great job reorganizing the security post and paperwork. She has been instrumental in keeping the office and our client informed concerning incidents. Tara has worked closely with a CCTV company in the upgrade of the camera system and has taken ownership over that system. Thanks, Tara, for everything that you do!

March, Kelley Ray:

Kelley is assigned to the front gate at the Greystone Golf and Country Club. Kelley assisted the local police depart-

ment in identifying suspects involved in a theft from a residence in Greystone. With her help the police were able to apprehend the suspects and recover the missing merchandise. Kelley always has a smile on her face and is ready to jump into any job that comes her way. She is a "RAY" of sunshine.



April, Karlitta Menefee:

Karlitta is one of those unsung heroes. You never hear anything out of her and sometimes it seems like you have to pull her into a conversation. But Karlitta is only about business. She goes through her day without direction and gets her work done. Karlitta is assigned to our CMC Steel Alabama account in Birmingham and apprehended an individual stealing scrap metal. The plant has been plagued with trespassers pilfering scrap and has asked our officers to step up their surveillance of certain areas. Karlitta did as she was asked and successfully stopped a theft in progress. Congratulations, Karlitta is a STAR!

May, Travis Kennedy:

Travis discovered a water leak at the Vestavia Country Club. His quick actions saved our client from worse damage, even though the water caused over \$30,000 in damage. Travis communicated with our client, Dave Rogers and was able to follow Dave's instructions that stopped the water flow. Dave was extremely pleased with Travis' reaction and recommended him for our STAR's award. Thanks, Travis!

Birmingham's Philosophy

"Do what you say you will do." This is the premise that ISMG is based upon and we are working hard to instill it in the security officers, supervisors and our office. For years I have told people that I'm too slow to remember what lie I told in the past, so the only story I remember is the truth. Being up front and honest with your clients and employees is the only way to operate. We are seeing the fruit of this philosophy in growing our office and lowering the turnover with our employees. We have had several officers come in and comment how they have never felt that they could trust their employer or supervisor. The simple use of "please" and "thank you" has gone such a long way for us.

I went to a client the other day and told him about a situation where we had made a mistake. He commented to me that he had "never had a vendor come in and volunteer to take a beating." He told me how much he appreciated our honesty and the manner in which we handled situations. This was not a major issue but by being up front with our client and not sticking our head in the ground, we earned his respect and eventually a nice rate increase.

A former boss once told me, "people do business with people, not companies." It is the relationships that you build with your clients, employees and friends that affect yours and the companies success. Taking the time to listen to your security officers, learning a little bit about them and genuinely caring certainly pays dividends when you have to wake them up at 3:00 AM and ask them to do you a favor.

Be nice, play well with others.

CLIENT SPOTLIGHT

Since February 1, 2004, ISMG has partnered with **Alagasco** in Birmingham and is proud to have them as our first client. We have had a very good working relationship and look forward to many more years of providing security services.

Alagasco has provided reliable natural gas service in Alabama for more than 150 years. Through Alagasco, Energen Corporation traces its beginning to October 14, 1852. John Jeffrey and Company of Cincinnati, Ohio received a franchise from the City of Montgomery to provide street lighting using manufactured gas. Montgomery Gas Light Company purchased the franchise in 1853 and, a year later, the first street gaslights were in operation.

Since 1854, the company has experienced relocations, mergers, acquisitions, divestitures and name changes.

In 1937, Southern Natural Gas Company in Birmingham, Alabama, organized the utility into Alabama Gas Company and in 1948 merged it with Birmingham

Gas Company to form Alabama Gas Corporation.

The company spun off from Southern Natural in 1953, becoming an independent and publicly traded company. The company formed the holding company Alagasco, Inc. in 1974 to position itself for the future. Alabama Gas Corporation was its primary subsidiary.

The holding company became Energen Corporation in 1985. Energen has two major subsidiaries: Alagasco, its natural gas utility, and Energen Resources, its oil and gas exploration and production company.

Alagasco is the largest natural gas distributor in the state. The company serves an average of 460,000 customers in nearly 200 Alabama cities, towns and communities. More than 1,000 employees work in Alagasco's seven operating divisions – Anniston, Birmingham, Gadsden, Montgomery, Opelika, Selma and Tuscaloosa – and smaller district offices in the surrounding areas.

A WORD OF PRAISE

By Terry Whisentunt

I want to commend Mr. Klobuchar for the outstanding service he gives the residents of Greystone. I have been a resident for over two years, and he has always been professional, pleasant, and courteous to me and my guests.

Having been a corporate executive for many years, I know how hard it is to find good workers. Workers that want to do the right thing not for a paycheck, but because it is the right thing. That exemplifies the attitude of Mr. Klobuchar.

I witnessed him picking up trash left by builders on the roads of Greystone, that has blown over into the common areas, on his own time. I have seen him fertilizing roses around the guard gate, and checking on the gates when they are not functioning properly. He cleans the guard house all while he is constantly visible to the constant stream of resi-

dents, guests, and workers that come through the gates.

He works one of the busiest gates and shifts, and I have never seen him make anyone wait. Even when there is a long line of cars waiting, he gets them through the gates in a quick and orderly fashion while maintaining security procedures. He manages his time well for the benefit of the association and the residents. He always has a smile on his face and represents Greystone management, security, and residents in the best light. My guests always mention him because of his service oriented attitude, and pleasant demeanor.

I commend him for his exceptional service to this residential community, and want to highly recommend him for special recognition and promotion. He has shown that he deserves it, and I know from experience that good help is very hard to find. Thank you for your consideration of this request.



Michael W. Bass
General Manager

Nashville is known for its Country music scene but in the past decade the capital of Tennessee is one of the fastest growing cities in the Southern United States.

A low cost of living combined with a low tax base for businesses has created a metropolitan area that has been able to easily transition an increasing population while maintaining quality living standards.



NEW OPERATIONS MANAGER

Scott Conaway,
Operations Manager

We are excited to introduce Scott Conaway as the new Operations Manager for Nashville. Scott was originally hired as an Account Manager in July of 2007 but after only four months on the job the decision was quickly made to bring Scott in the office. Scott oversees the daily operations and he has proven his abilities beyond reproach. Scott's considerable skill sets is a welcome benefit to both our employees and our clients. Scott is a



highly decorated veteran of the United States Air Force; including duty in the Middle East during Operation Desert Storm/Shield and a veteran Law Enforcement Officer. Following his active duty, Scott continued his military service as a member of Missouri Army National Guard while serving as the LaMonte (MO) Chief of Police. Upon relocating to the Volunteer State, Scott joined the Tennessee National Guard and the Gallatin Police Department where he received numerous commendations – including two for valor. As Operations Manager, Scott is responsible for our company's total operations throughout the State of Tennessee.

CONGRATULATIONS TO OUR NASHVILLE STARS AND TEAM RECIPIENTS FOR 2008:



Supervisor 1st Quarter, Steve Goins

January Star, Eric Charbonneau

February Star, Lorenzo Stacy

March Star, Aundretta Harris

April Star, Richard Price



Supervisor 2nd Quarter, Earnest Fields

May Star, James Williams

June Star, Consuela Kennedy

July Star, Danarian Smith

ISMG WAS THE PROUD TITLE SPONSOR FOR THE 8TH ANNUAL ASIS INTERNATIONAL MIDDLE TN CHAPTER GOLF OUTING FOR 2008

On July 1st, ISMG was a sponsor and participated in the IREM 75th Celebrity Golf Classic held at the Temple Hills Club.

This years ISMG team consisted of (as pictured) Rick Weise Loss Prevention AIG, Mike Bass ISMG GM, Jason Stowe Regional VP IREM and Connie Carpenter Sr. Property Manager Suntrust Bank.

This year ISMG was the Title Sponsor for the 2008 Middle Tennessee ASIS Chapter 8th annual golf scramble. ISMG also sponsored 2 foursomes to play in the event.

The event was held at the Pine Creek Golf Course on June 13th. The participants were:

Phil Meadows, Mike Bass, Dr Kevin Sneed, Reggie Clark, Scott Reynolds Duncan Boyer, Phil Mullins and Scott Boling



Institute of Real Estate Management
2008 Celebrity Golf Classic



The Local ASIS Chapter of Middle TN
Appreciates the Partnership & Sponsorship of



TAMPA, FLORIDA

MESSAGE FROM MICHELLE HOLSINGER



Tampa's Human
Resource Manager

In March of 2007, International Security Management Group, Inc implemented a new introduction training program. The new introduction is eight hours and is instructor led. Every class that I have held since the change has resulted in the Security Officers having a better understanding of what International Security Management Group, Inc minimum requirements are. An example is, that the number one most important quality an Officer must possess is a positive attitude at all times. Our goal is to give our new employ-

ees the tools, knowledge and training to produce a much better qualified Officer for our Clients. I have had nothing but positive feedback from my students. This goes for the Security Officer who has been in the security industry for years to a newly licensed Officer with no experience in the business. I have also noticed that our turnover rate in the Tampa branch for the Officers since this training started has dropped and the Security Officer's are staying with International Security Management Group, Inc for a longer period of time. International Security Management Group is going to implement more training classes in the near future for our Security Officers, which everyone is looking forward to receiving.



Marty McKinley
General Manager

2008 has been great for our Tampa Team! We'd like to thank all our clients for their continuing support and now we would like to welcome several new customers to the Tampa Bay family.



2008 STARS AND TEAM AWARDEES'

January 2008

TEAM Supervisor: Jeff Hunt; GC Services
STARS Officer: David Tebbs; Field Support Officer

February 2008

TEAM Supervisor: Eugene Douglas;
Tampa Bay Park
STARS Officer: John Arthur; Field Support Officer

March 2008

TEAM Supervisor: Howard Cook; Menorah Manor
STARS Officer: Craig Nadell; Crescent Beach

April 2008

TEAM Supervisor: Willy Asab; Grow Financial
Federal Credit Union
STARS Officer: Earl Hall; Marriott Westshore

May 2008

TEAM Supervisor: Bill Carmichael; Redington
Shores Yacht & Tennis
STARS Officer: Angel Andino; Sheraton Suites -
Tampa Airport

June 2008

TEAM Supervisor: Mike Webb; The Pier
STARS Officer: Marvin Bailey; Grow Financial
Federal Credit Union

July 2008

TEAM Supervisor: John Stafford; America's
Capital Partners
STARS Officer: Mauricio Verbal; The Pier



Left to Right: Doc Watson - ISMG Operations Manager, David Mayberry - The Pier Assistant Property Manager, Urban Retail Properties, ISMG Security Officer Mauricio Verbal, Don Paul - The Pier Project Manager, Urban Retail Properties and Carol Everson - The Pier General Manager, Urban Retail Properties

A MESSAGE FROM DOC WATSON

On a final note, in January 2008, our corporate office in Atlanta sent out Report Cards to our clients in Tampa. They were asked to grade us (A, B, C, D) for how we performed as a company for 2007.

In addition they were asked to grade us in the following areas; Quality/ability of our local management; Maintains open line of communications, Timely response



Tampa's Operations Manager

to your needs; Accessibility to local management; Quality of security staff; and Invoice accuracy.

I am very pleased to announce that we averaged an A in every category. This type of report card is indicative of quality security officers and strong leadership by our supervisors.

The most important person in ISMG is the security officers at our client sites!



Bill Cardona
General Manager

Once again!! Saludos from the Magic City. Excitement continues to brew here in Miami as ISMG spreads its service in this international town.

Although the economic times are trying and the cost of living continues on the rise, we have succeeded in growing our business through the efforts of our marketing champion, Darriel Prestegaard.

Client's Praise

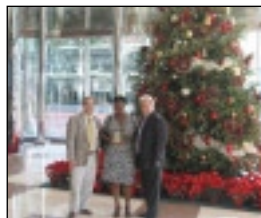
In the Summer of 2007, the Miami Branch succeeded in winning the contract for 9350 S. Dixie Hwy. Owned by Delmar Realty Service III, LLC, this beautiful property is located in one of Miami's central commercial districts.

On June of 2008, Property Manager Kimberly Gorrin sent a letter praising the Miami branch for the wonderful service we have provided to her. In the letter she states how the Management team quickly responds to her security needs.



HONORING OUR BEST

In January of this year ISMG and Jones Lang LaSalle officially recognized Security Officer Lola King (Picture on Left) for excellent performance in her service at 701 Brickell Avenue, our flagship JLL account.



She received a handsome plaque and cash award as Officer of the First Quarter (In photo Lola is shown receiving award from Area Manager Arturo Castro and General Manager, Bill Cardona).

Securing similar honors for her excellence as Officer of the Second Quarter in May of 2008 was Security Officer

Marie-Badeau Remy. She is shown in photo being congratulated by Derrick Jacobs, DOS for 701 Brickell, Roberto Artola, ISMG Asst. General Manager in Miami, and Bill Cardona, General Manager.

Cynthia Williams, Lead Officer at JLL 1221 Brickell Avenue chimed in with receiving a Certificate of Achievement award for her outstanding service at this exclusive site.



RECRUITMENT CONTEST

During the Spring of 2008, ISMG had a Recruitment Drive Contest in which ISMG employees competed in referring the most candidates. The 1st Prize was a 32 inch LCD Television and the 2nd Price was a \$150.00 American Express Card Gift Certificate.

As a result of this endeavor approximately 25% of the 130 applicants involved were hired.

After counting all the applications that qualified, the following employees were winners:

1st Prize: Hugo A. Bruno, Polar/Atlas Air



Tied for 2nd Prize: Oreste Martinez, Floater and Derrick Jacobs, JLL 701 Brickell
\$75.00 Amex Gift Certificate each



Michael Bossetta
General Manager

Recently, I was walking to lunch in the French Quarter when a National Guard Hummer rolled by with two camouflaged-clad soldiers inside. As it passed, I overheard a tourist couple in front of me comment that was the third one they had seen that morning. Hard to believe, with the three year anniversary of Hurricane Katrina this past August, the National Guard is still on patrol in the streets of New Orleans.

ISMG's staff and corporate support have endured many challenges in servicing our valued clients. Likewise, AT&T, MCC, Tchoupitoulas Partners, Stirling Properties, and Our Lady of the Lake Medical Center, and all our valued customers have faced many of the same challenges.

Through it all, we have surged forward together, and have aided many projects in the recovery of our region. The efforts of our officers' dedication from New Orleans, to Baton Rouge, Shreveport, to Jackson, Mississippi and the entire Gulf Coast have righted themselves under ISMG's protection and partnership.



NEW STAFF TO THE NEW ORLEANS BRANCH



Due to our continued growth in the region, ISMG has added a new position to our existing staff. Human Resource Director, Rebecca Benelli, has a list of impressive credentials which add to the effectiveness of our local management team. Ms. Becky, retired as a sergeant with 26 years of service from the New Orleans Police Department. At the time

of her retirement she was assistant commander of the CSI crime lab unit.

During Hurricane Katrina and after, she and her husband, Lt. David Benelli of NOPD housed the entire crime lab personnel and operated the staff from their residence until officers could find housing. The Dr. Phil Show filmed these events and they were aired on the show nationwide.

Ms. Benelli's, other licenses include nursing (LPN) and she is a certified EMT II.

HURRICANE GUSTAV AND IKE

On August 28, 2005, Hurricane Katrina hit the southern coast of the United States with devastating effect. It was reported that more than 1,800 people lost their lives, and more than \$81 billion in damages occurred. ISMG has had the pleasure of providing Security Coverage for BellSouth now AT&T and is still providing services today.

This September the New Orleans area was again faced with two Hurricanes this time named "Gustav" and "Ike". ISMG was asked to provide disaster security coverage. On August 30, ISMG started deploying security personnel in preparation for the new storm. Fortunately, most people had left the area and it was not a direct hit. Even so, the challenge of deploying people in a disaster emergency is a task. ISMG was able to find several good security officers that wanted to assist in this project.

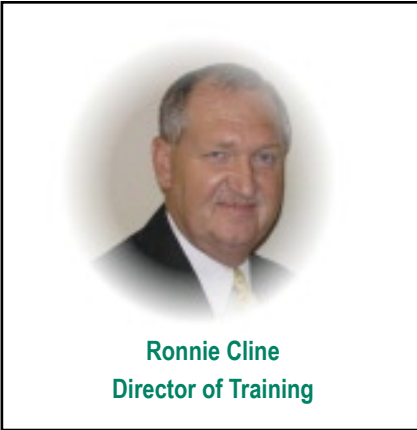
Security Services were needed in Gulfport, New Orleans, Covington, Hammond, Kenner, Houma, Thibodaux,

Donaldsonville, Baton Rouge, New Iberia, Lafayette, and Lake Charles. Many of these locations did not have electricity for several days and accommodations were far and few between.

ISMG Management "On The Ground Team": Cliff London and Ronnie Cline

This team worked 18 hours per day making sure that the needs of AT&T and our employees were met. Thanks guys for your unselfish dedication. I would like to thank the staff of ISMG Security Officers that have offered their services and endured the many challenges/opportunities that this type of security presents. I would like to thank Mike Bossetta our New Orleans General Manager for sharing his home in Tyertown, Mississippi as a staging point for the first deployed staff. Mike provided food and lodging as the officers waited out the storm.





Ronnie Cline
Director of Training



**An Old Wise Proverb:
“Tell Me I Will Forget
Show Me I May Remember
Involve Me and I Will Understand”**

ISMG is dedicated to training and the expense necessary to its success. It has been an exciting year to see the results of our training program. However, the initial start of a dedicated Training Program is slow and there are accomplishments which are not always apparent immediately. Our dedication to a Director of Training has been instrumental in acquiring major accounts since training is always a major concern when selecting a Security Company for their property. As Director of Training, I have been involved in the Operations Side of our business actually performing as a: Security Officer on post, Field Manager, and Area Manager. Too include exposure in the H.R. Department and General Manager duties. This experience has assisted me with the knowledge of the profession and identified training needs.

I have received certification as a Certified Trainer in the states of Georgia, South Carolina, and Tennessee. Currently certifications are being pursued in Florida, Louisiana, Kentucky, and North Carolina. Additionally I have

received the certification as a Certified Instructor in “Non-Violent Crisis Intervention”. With these certifications the Director of Training position will become active in these states to assist local management in developing targeted training topics.

Currently we have developed specialized training in the areas of Power Point, Instructor Led basic security officer training-implemented at all Branches, Non-Violent Crisis Intervention, power point presentations with “voice over commentary” designed for specific training topics, Leadership Training for all level managers, and more for Georgia. This training will be forwarded to all Branches once they have been tested and confirmed to be successful.

Training is essential for us at ISMG to continue to be one of the Elite Security Companies in the nation. Each one of us is professionals and we must take the training we receive and implement those skills daily to perform as a Professional Security Officer.

CRIME PREVENTION SEMINAR

A fast paced, entertaining, and memorable program, that teaches the essentials on how to survive crime in today's world.

When it comes to crime, Ronnie Cline knows the answers. Ronnie has traveled the country for the past 12 years teaching people how to avoid becoming a crime victim. His 15 years of law enforcement experience let him see firsthand what works and what doesn't. It also allowed him to build an extensive network of friends and contacts so he can keep up with the latest trends. International Security Management Group is dedicated to provide the highest level of service in all aspects of security. One of the

unique features we offer is a variety of seminars available to our clients. These seminars are designed to enhance the safety and security, both on and off the job, for clients, their employees, and their property. Many of our clients have taken advantage of this service; in the last year, we have provided approximately 30 various types of seminars in the Atlanta area. These seminars are available for our clients in all Branches and we invite you to take advantage of this unique service at no cost. The seminar topics consist of General Crime Prevention, Holiday Safety, Workplace Violence, Office Safety, Gated and Non-Gated Communities, tailored to meet your specific needs. Did you know that

people who attend crime awareness seminars are 75% less likely to be the victim of a violent crime?

For information, contact Ronnie Cline, Director of Training, at the following

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Toll Free: 1-866-897-ISMG (4764)

When was the last time your staff laughed out loud for 45 minutes? And what do you think that would do for morale?

DIRECT COSTS TO YOUR BUSINESS

By Charlie Carter VP Corporate Quality Control



Eye-opening statistics reveal the nature and size of America's problem with drug abuse in the workplace.

Nationwide, almost 10% of employees use drugs in the work place. Drugs are just as much a problem in the workplace as they are elsewhere. It is estimated that 1 out of 5 workers, 18 – 25 years of age and 1 out of 8 workers, 26 – 34 abuse drugs on the job.

It is estimated that drug users cost businesses over \$100 billion per year, directly and indirectly.

Direct Costs To Your Business:

Drug abusing employees acquire 300% higher medical costs and benefits which consequently increases

health insurance rates. Illicit drug users are five times more likely to file a workers' compensation claim.

Credible studies show that a substance abuser will function at about 67% of his/her capacity! Data supports the "generalization" that they are NOT productive workers!

Employees using drugs are three times more likely to be late for work and 2.5 times more likely to have absences of eight or more days. Collectively, substance abusers have an absentee rate of 30-35 days per year!

Drug users have 3.6 times as many accidents. Up to 40% of industrial fatalities and 47% of industrial injuries can be linked to alcohol abuse and alcoholism. Drug users tend to have bad work habits and tend to reduce morale.

ISMG is a certified Drug Free Work Place. All new applicants are tested prior to hire, regular employees are randomly tested, and all reported workplace injuries are tested. ISMG has chosen to use the On-Site Oralab testing system. This takes the guesswork out of safeguarding your world. It is convenient, cost-conscious and delivers rapid, reliable results for pre-employment screening, routine workplace testing, and for workplace injuries. Its ease of use (no handling of fluids) and the results are accurate.



NEW BUSINESS

International Security Management Group, Inc. is proud to announce a broad list of new clients in 2008.

When it comes to protecting your domain WE RULE

JVC America
Haverstone
Aaron Rents – additional locations
The Avenue – additional locations
Off Broadway Shoes
Brookwood Place
Campbell Stone
Lenox Heights
Whitefield Academy
The Brookhaven
Hill Street Lofts
The Ovation
America's Mart
The Manhattan
City of Columbia
Hilton
Graham & Company
Associated Grocer

Wilson Sporting Goods
Fisk University
Virginia College
Highwoods Properties
The Pier
The Spanish Consulate
The Collection
Our Lady of the Lake Medical Center
White Columns
Vertex
CMC Steel – additional locations
Multi Serv
DHL Global Forwarding
Devro
NAI
Pavarini Construction
Brickell Key II
550 Biltmore Way

355 Alhambra
Southern Land Company
Crown Plaza
Mainsail Suites
Bon Secours
Kennedy Center
Daniel Corporation
Mountain City Meat Company
Vanderbilt University
South Carolina State University
Healthways World Headquarters
Twin Lakes at Brandon
The Towers at Westshore
Asia Condominiums
TransWestern
Government Printing Office (GPO) at
NASA Stennis Space Center